

NEO-CLASSICAL THEORY.

HUMAN RELATION THEORY.

- ELTON MAYO.

The over simplistic views about the human motivation, & OE, proposed by the classical thinkers started getting challenged from late 1920s onwards as being coercive, mechanical & demotivating. Futuristic thinker like MP Follett spoke about more humane and democratic view pt for running the org but his ideas didn't find much support until the time ELTON MAYO crystallised the same ideas in 1930s and 1940s.

E. MAYO was from Harvard Uni who conducted detailed experiments at the Hawthorne plant near Chicago, US of a large org. western electric co.

Based on [Hawthorne experiments], he proposed 1st neo-classical theory of admin. orgs, naming it as the HUMAN RELATIONS THEORY of org., diametrically different from classical propositions-

Hawthorne exps. were conducted b/w 1924 - 32 & the conduct findings were published b/w 1933-45 in the form of 4 books, out of which 2 were authored by mayo himself titled —

- (1) Human problems of Industrial civilisation, 1933.
- (2) Social problems of industrial civilisation, 1945